

Phoenix

Of Swaziland Assurance Company Ltd.

CLAIM REPORT MARINE CARGO AND HAULIERS LIABILITY INSURANCE 2/ DATE: 1/ FROM: 2/ TO: 3/ Your reference: 4 / Contact data: (Indicate the name of the person handling the claim) 5/ Date / time of incident At time of the incident you were acting as 6 / Activity involved: Inland transit operator Aircraft charterer Forwarder Stevedore Clearing agent Cargo handling contractor Other Which capacity: □Air □ Sea □ Land 7/ Conveyance: Flight number: Vessel: Shipping line / trucking co.: B/L or AWB date: 8/ Nature of loss or damaged cargo / equipment: Evaluation of damage (approximate) Total number of packages Total weight carried Quantity damaged (number of packages and/or weight) **Bodily** 9/ Other damage: Consequential Customs



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10/ Name of third party responsible: (Attach copy of documents evidencing limitations of liability of such parties)	
11/ Name and address of his insurers:	
12/ Description of claim occurrence: (Provide a detailed description of the incident)	
Are you responsible for the damage :	□yes □ no Why?
13/ Parties involved: Customer: Claimant: Shipper: Consignee:	
14) Place where the goods can be seen	Contact : Tel:
15/ Appointed surveyor: By Claimant: By Phoenix insurance:	
16/ INCOTERM: (EXW, FOB, CFR, CIF, CIP, DAT, DAP, other)	
17/legal or contractual limits of liability: (Attach copy of the corresponding documents evidencing such mentioned limitations)	
18/ Supporting claim documents:	 ✓ Commercial invoices ✓ Invoices on Customer (evidencing scope of work performed by) ✓ OB/L – HB/L, MAWB - HAWB, Waybill, CMR (as applicable or other relevant transport document, together with backside when evidencing conditions of liability of carrier) ✓ Packing list ✓ Delivery receipts ✓ Surveyor's report ✓ Police report ✓ Notice of exceptions and all other relevant correspondence exchanged with the Carriers and other third parties regarding their liability ✓ Letter or notice of claim by the Claimant ✓ Letter(s) or notice(s) of claim to responsible third parties ✓ Written Customer's instructions (if any) ✓ Other (please specify)